#### **RP3015**

# SOCIAL INNOVATION THROUGH GAME & TEAM BASED MOBILE LEARNING

#### **Research Question**

Can we harness the competitive nature of the real estate sector to influence home owners toward adopting low carbon products?

Can team and game based mobile learning increase motivation and learner engagement, for real estate agents?

Can the real estate industry, (through game and team based mobile learning), increase consumers knowledge and inclination to choose low carbon Competition living products and services?

To develop a team & game based learning App with an embedded evaluative tool, applying experiential sampling methodology. Data analysis will inform Understand Mobile device use Understand knowledge of LCL ergonfuture design iterations - to optimise motivation Interview real estate agents pre-appr and engagement through effective application of game based learning elements.

user needs, current activities in the job and motivations as a professional and as a learner.

Who are my customers and why

collaborative learning

active learning

leaderboards

collaboration

Prizes for achieving goals

badges

authentic learning

pop ups which inform the user

some insights into one of the 17

Monthly prize

Christmas party prize (end of year)

Collection of evidence

Customer report

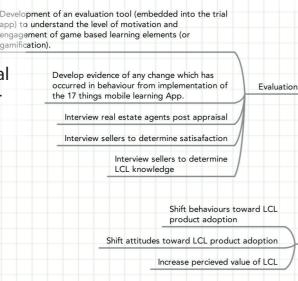
Did you know.

To gather empirical data to evidence any change in perceived value of low carbon living products or services through increase in home sale price or reduced time on market.

Development

Methodology

Mixed methods including in depth app) to understand the level of motivation and interviews, surveys, focus groups, gamification). data collection through experiential sampling methodology and longer term empirical data collection.



## **Development Phase** The Ph.D. project will design,

develop and test in the field the artefact (mobile device App) described in this poster. An exegesis will accompany the artefact.

# **Anticipated Results**

**Preliminary Research** 

include interviews, surveys and

focus groups to understand the

This mobile learning app is one element of an ecosystem behaviour change approach. The game and team based strategy will help drive consumer demand through the influence of the real estate agent (sales Liveability Accredited Tradespostaff, property managers etc.), at Liveability merchant informatio defined touch points such as property appraisals and open

inspections (rental & for sale). Consumer demand will affect market demand (met by builders, trades-persons and industry.)

## **Anticipated Impacts**

### **High Level Impact**

- To impact attitudes and behaviour toward increasing professional and consumer demand for lower carbon living products and services.
- To increase the socially perceived value of low carbon products.

#### **Functional Impacts**

- Provide an effective mobile learning 'liveability' appraisal experience to real estate agent.
- Educate the consumer through the influence of the real estate agent at point of engagement.
- Support the learning of the real estate agent through an applied learning journey within the App.
- Professionalise the real estate Industry.

#### **Conclusions**

The project is in it's early stages and therefore draws no conclusions at this stage of the project.

### **Contact**

#### **Paul Goldacre**

Swinburne University of Technology paulgoldacre@swin.edu.au @dingodigital